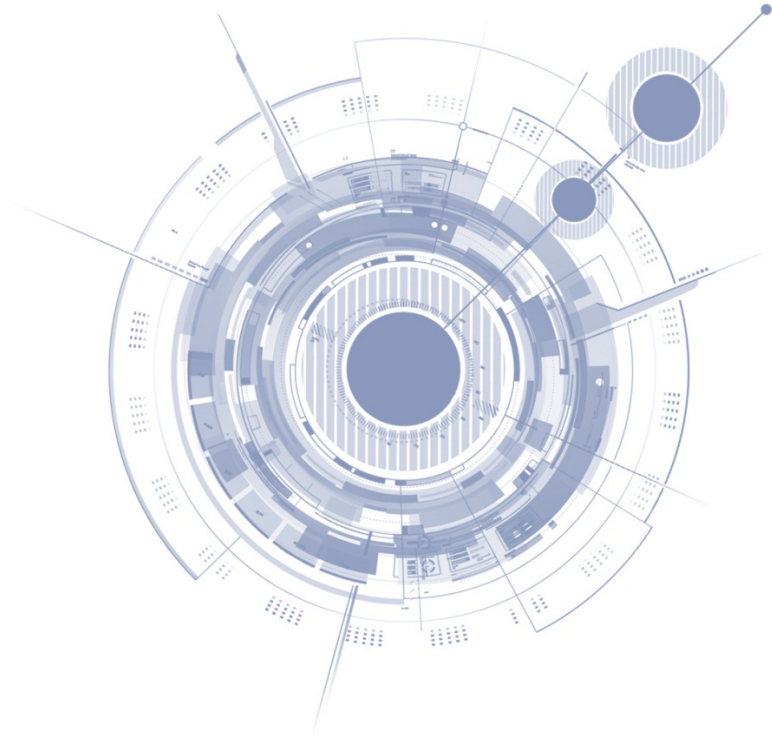


2011 Annual Report



**Social Planning Council
Kitchener-Waterloo**

Building Community Since 1967

45 years

Committed to social development



**We deal with the issues that don't
easily go away.**

Our Supporters in 2011

City of Kitchener
Region of Waterloo
Industry Canada
Province of Ontario
Service Canada
City of Waterloo
Memberships
Donors

Thank You!

President's Report

It has been my privilege to again serve as President in 2011. As I review Presidents' reports in recent years, I am reminded that *the more things change, the more things stay the same.*

SPCKW strives to achieve a more informed, inclusive, and democratic Waterloo Region. There are always fewer resources than we would like to move forward towards reaching that goal. There is still much to do as many people continue to be marginalized by the issues they face in their daily lives.

Being well-informed, deliberate, and inclusive are not easy or off-hand tasks in an increasingly complex and technologically connected world. The values that inform and motivate our organization are, in fact, the keys to a better community. Convincing others of this is an ongoing challenge. The Board must continue to raise awareness in our busy, noisy world.

The fall of 2011 was a particular challenge, as Trudy Beaulne, our long-standing Executive Director, was away as a result of a car accident. My heartfelt thanks go to Nancy Cherry, Interim Executive Director, and to all staff who took on additional responsibilities to keep the organization running smoothly in unusual circumstances. They demonstrated the excellence and professionalism we have long been known for. The Board and staff were pleased to welcome Trudy back in January 2012.

And so, as we strive for a better Waterloo Region community, the challenges are numerous but not insurmountable.

Respectfully submitted, Brad Ullner

Executive Director's Report

In recent years, we have seen an increase in the complexity of social needs and we spend more time helping people address issues and questions that do not have simple solutions. In 2011 we increased our community support work and helped form three new action groups to address local needs.

We further developed training and information resources, making more available in structured ways and on-line. These strategies helped us improve information access and community problem solving support despite funding losses.

September marked 40 years for our community information program. Despite advances in technology, with the changes in support systems and population demographics, we know there is always need for accurate, up to date, local information and timely mediated support to use it.

In May, we were pleased to contribute to the launch of '211' in Waterloo Region. We helped develop this initiative and will continue to work with the current leadership to ensure we enhance each other's services to the benefit of the community.

We have engaged community involvement in many ways to respond to poverty and inclusion issues. We have done this through a number of projects, consultations and advocacy campaigns. Partners have been important in all of this work.

I thank my supportive Board of Directors and dedicated staff, especially Nancy Cherry, for pitching in after a car accident took me out of the office in the Fall. Our work has no better tribute!

Respectfully submitted, Trudy Beaulne

We Support Community

Our Mission is to advance social justice through community knowledge. The principles that guide our work are:

- Community,
- Accountability,
- Independence,
- Knowledge-based Action,
- Inclusion,
- Collaboration, and
- Effectiveness and Efficiency.

Our goals are to:

- Increase understanding of the social resources, assets, issues, needs and context of the local community.
- Increase citizen participation in the social, economic and political life of the community.
- Build social cohesion through relationships, collaboration and community action.
- Reduce inequitable access to knowledge resources resulting from emerging technologies.
- Develop the social infrastructure of the community – people, organizations, services and policy.

We envision a sustainable Waterloo Region where all people actively participate in finding solutions to improve quality of life with the Social Planning Council Kitchener-Waterloo, as a responsive leader, committed to promoting social development.

We stay informed about the social, economic and political life of the community and share this knowledge with others for their day-to-day needs, to help them in times of crisis and to support action to increase the full participation of all citizens in the community.

We provide resources for

- Community Leaders,
- Community Organizations,
- Community Service Professionals,
- Individuals and Families, and
- Communities.

Support is available through

- One to one counselling to individuals (phone, walk in and more),
- Resource Centre with access to internet, computers and a range of information,
- Print and electronic publications,
- Specialized information and communication services – *contact service, communication broadcasts, electronic data options - database lease/licensing for multiple user access, tailored information and data products, clipping service,*
- Consultations for information, research and community needs,
- Mobile knowledge options e.g. training and presentations
- Facilitation for community events and for planning and development, and
- Leadership for community initiatives.

We help people:

Get informed,

Get involved,

Take action!

Get Informed!

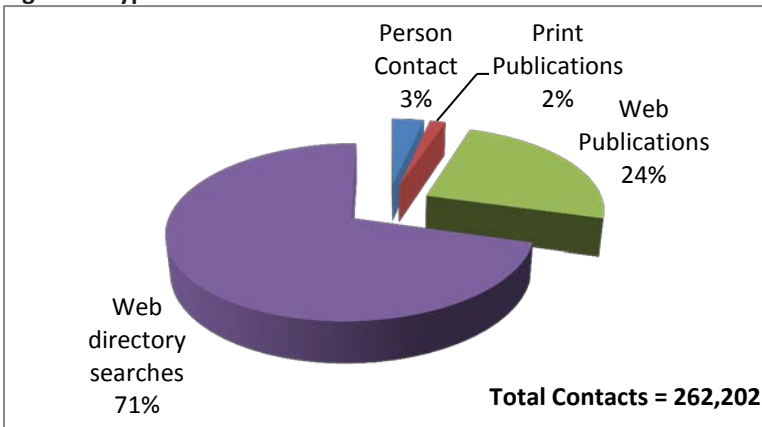
Get Involved
Take Action

Making information available in accessible ways...

In total we counted 331,998 service contacts across all activities in 2011. *Getting informed* is the outcome of most connections we make in the community no matter how that contact is made. Eighty-three percent (N= 277,208) of all of our 2011 contacts helped people *get informed* through direct mediated assistance or through print and web resources.

Service contacts in 2011 included over 262,000 connections through information services and products (Figure 1). Three percent (3%) are mediated contacts which include 8,629 direct requests with clients who called or came in to our resource centre for assistance and 476 participants in training, workshops or community information sessions.

Figure 1: Types of Information Service Contacts in 2011



The area of need for enquiry contacts was recorded for a total of 2,683 client contacts in 2011. The most common areas that people need help are presented in Table 1 (89% of the total recorded).

Table 1: Needs Recorded for Enquiry Contacts (N=2,683)

Need Area	% of recorded contacts*
Legal/Financial	16%
Government/Documents	11%
Recreation/Leisure	11%
Donating/Volunteering	11%
Physical Health	10%
Counselling/Self help	10%
Shelter/Affordable housing/ Accommodation	9%
Home Care/Home Support/Assisted living	8%
General community/Community	5%
Food Hamper/Meals	5%
Transportation/Communication	5%
Child Care	5%
Education	3%
Low cost help/items	2%

**multiple needs possible*

Evaluation feedback was received from 1,690 enquiry contacts (see Table 2). These responses were highly positive with 99% stating they have more information and options after their contact with us and they intend to act on the information we provided.

Table 2: 2011 Enquiry Service Contacts Reporting “YES” (N=1,690).

We met their expectations	98.9%
They now have more information	99.4%
They now have more options	99.5%
They will act on the information provided	99.2%
They will contact the Centre again	97.8%

Young people who are interested in community development or social services careers were our most frequent information service trainees and older adults seeking assistance in using computers and Internet were our most frequent technology training participants.

Publications make up 26% of the direct contacts we had in 2011. These include almost 4,300 printed copies of 14 community information directories and 12 information brochures we publish, an estimated 700 licensed users of an electronic version of the Blue Book of Community Services in Waterloo Region. More than 25 web publications were accessed over 63,500 times on our website.

We launched a new website in 2011 which provided better access to the various web directories we maintain to meet the information needs of specific populations. These directories were searched more than 195,000 times in 2011.



We support our services with information we maintain in the *Waterloo Region Community Information Database* which includes almost 3,000 social, community, health and government services available to people living in Waterloo Region.

This database is also shared for use by others, including many provincial web-portals which are used by many thousands of users seeking information to help with a range of issues – health, employment and settlement to name a few.

In recent years, we have developed communication networks that keep a total of 897 interested contacts informed about activities related to inclusion, diversity, poverty, and neighbourhood engagement. We also had various print, radio and television media contact us for interviews, some on a regular basis. This is another way we share information with the broader community.

Information Access Initiatives

Neighbourhood Level Supports to Children 0-12 years in Waterloo Region: Community Capacity Data Initiative

In 2011, we worked with staff from the YMCA Early Years Centre, Region of Waterloo Social Services and Public Health Departments on a project to prepare community information for mapping. This project will identify which neighbourhoods have infrastructure in place (e.g., physical space, existing co-location practices) and help plan future service co-location to meet the needs of families with young children.

ConnectKW

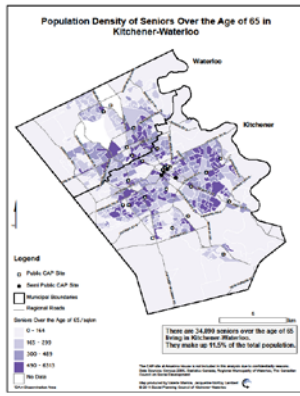
We coordinate a network of 31 free public Internet access sites across Kitchener-Waterloo with 19 local partners. The purpose of this initiative is to lessen the effects of the digital divide where some people lack access to and/or knowledge of how to use new technologies, especially the Internet.



We provided technical training (computer and Internet use) in support of this network. We estimated these computers were used well over 50,000 times in 2011 (this figure does not include all sites e.g. libraries).

Digital Inclusion Project –Public Internet Access

Vulnerable Populations and Access



Demographic maps were created to show the location of Connect KW sites relative to the distribution of vulnerable populations:

- Aboriginal people
- Children
- Youth
- People with Low Income
- New Canadians
- Seniors
- People with Activity Limitations

In addition, a pilot was done to map transportation networks along with ConnectKW site locations to show who was within walking distance to a public access site.



Barriers to Access

The purpose of this project was to help determine why people use public computers and what barriers they experienced, if any. There was significant agreement that free public internet computers were important as was training to help people use the technology. Often, people did not have computers at home and many wanted to learn more. But, as one participant said “there’s only so much technology you can handle at one time”.

Get Informed
Get Involved!
Take Action

Creating opportunities....

We want people to be more connected and to have stronger relationships so they have somewhere to turn. We want people to feel less alone and that they belong. We want everyone to *get involved*.

Every year we provide opportunities to encourage and enable people to get involved in our work and/or the community.

Through a range of projects and events in 2011, 2,187 of our contacts became *involved*. Of these, 1,335 were involved in activities we hosted or led:

- Engagement initiatives,
- Projects,
- Community events and forums,
- Consultations and
- Workshops.

The remaining 852 participants or contacts were in activities, such as events, initiatives, projects or committees, in which we shared leadership or were a member.

The 18th Annual Kitchener Festival of Neighbourhoods is a year-round initiative we coordinate in partnership with the City of Kitchener and John MacDonald Architect Inc. The SPCKW coordinates the administration and outreach.



The Festival encourages citizens to bring their neighbours together to build social cohesion and create healthier neighbourhoods. Each year, neighbourhoods are presented awards at finale held at City Hall. In 2011, the annual \$10,000 Neighbourhood Improvement Capital Grant was awarded to the Olde Berlin Towne Neighbourhood Association.



In 2011, 55 activities were registered by neighbourhoods and we estimate that well over 21,000 people of all ages took part in these activities. The latter figure is not included in our annual service contact count.

Consultations

Poverty Elimination

Throughout 2011, we participated in a number of projects to address poverty issues.

Leading up to the Federal election, we hosted a presentation by Marvyn Novick, Social Planning Network of Ontario, and we worked with local partners to host a presentation by Tony Martin, MP on his private members bill on poverty reduction.

Over the summer, we hosted eight Kitchen Table Talks. About 100 people participated in thoughtful discussions on the value of public services and the cost of poverty.



We hosted a community forum to review the Social Assistance Review Commission's first paper, and assembled the responses into a report which was submitted for consideration.

We participated in the province-wide Poverty Free Ontario initiative in the lead-up to the provincial election: placing over 200 lawn signs across Kitchener-Waterloo, hosting a media panel of local poverty activists, and hosting All-Candidates' Sessions focussed on poverty in the Kitchener-Waterloo and Kitchener Centre ridings.

Livable and Inclusive Communities - Aging and Disabilities

In 2011 we coordinated the Ontario work for a pan-Canadian Livable and Inclusive

Communities project led by the Canadian Centre for Disabilities Studies (CCDS) from Winnipeg.

We engaged five community working groups interested in planning processes related to aging with and into disabilities



and conducted a provincial level workshop for InformOntario.

The working groups tested planning tools on project ideas focused on aging with and into disabilities. We will follow up on the working group initiatives as resources permit.

Engaging Marginalized Communities in Health Promotions

The purpose of the project was to engage marginalized community members in community planning in relation to health risk factors. The project was led by the Social Planning Network of Ontario and funded by the Government of Ontario.

We worked In Waterloo Region with the Social Planning Council of Cambridge and North Dumfries and coordinated six focus groups with newcomer women across Kitchener and Waterloo. The K-W participants in the project were interested in taking action on the priorities that emerged and we helped them form the Cross Cultural Women's Action Group.

Get Informed
Get Involved

Take Action!

Information + commitment = thoughtful action...

We encourage everyone to take action to address local needs and important social issues. To support the community more effectively, we have worked in recent years to provide direct advocacy and support to groups in areas in which we have identified issues or needs. In 2011 we counted **1,022** participants or contacts in these types of activities, all of which are done in conjunction with partners, community members or emerging community leaders.

During the year, we led or partnered in 11 advocacy meetings and presentations (the latter with an estimated 183 people in attendance). This advocacy was related to poverty, accessibility and support for the Community Access Program.

As well, we continued to support the Disabilities and Human Rights Group and supported the initiation of three other ongoing action groups on disabilities, poverty, diversity and networking among women's groups. We estimate a total of 231 contacts through the meeting of these four groups.



We also provided meeting space for two independent groups to support their development and this 'incubation' has enabled these groups to engage an estimated 600 contacts over 2011.

The Disabilities and Human Rights Group

This group continues to provide a forum for educating, raising awareness, and discussing issues related to human rights and disabilities. The group hosted three information events over the past year: two workshops on financial planning for people with disabilities and one workshop on self-advocacy. In recognition of the United Nations International Day for Persons with Disabilities on December 3, 2011, the group organized a community event on this year's theme, *Together for a Better World for All: Including Persons with Disabilities in Development*.

K-W Poverty Free Action Group

For many years, local organizations, groups and activists have come together with SPCKW to discuss and take action on poverty issues. In 2011 this group created a name and met on a more regular basis to work in conjunction with Poverty Free Ontario campaigns. These activities are described on page 12.

Cross-cultural Women's Action Group

This group emerged from the Communities project, as participants wished to continue meeting and take action on the issues they had been discussing.

Engaging Marginalized



More than 20 newcomer women participated in action planning, which involved discussion of barriers facing newcomer women in our community, and priorities for making the community more accessible to everyone. Seven participants formed the action group to develop plans on three priority actions: peer to peer information training, organizing a cross cultural-multigenerational women's walk to encourage community participation, and increasing options for women only public swim times.

Kitchener-Waterloo Women's Groups Network

In February 2011, we held the inaugural networking breakfast for the Women's Groups Network, to connect representatives from local women's groups with each other. Over 60 groups indicated an interest in forming a network. Fifty-one representatives from 38 groups took part.



After this successful launch, a steering committee was formed, and further network opportunities were planned. A virtual network was created to enable online networking. A second annual breakfast is planned for winter 2012, followed by quarterly network meetings.

Get Informed Get Involved Take Action



Our Community Partners

ConnectKW Partners:

- AIDS Committee of Cambridge, Kitchener, Waterloo & Area
- Anishnabeg Outreach
- Anselma House
- City of Kitchener
 - Breithaupt Centre
 - Centreville-Chicopee Community Centre
 - Country Hills Community Centre
 - Doon Pioneer Park Community Centre
 - Downtown Community Centre
 - Forest Heights Community Centre
 - Mill-Courtland Community Centre
 - Rockway Seniors Centre
 - Stanley Park Community Centre
 - Victoria Hills Community Centre
- City of Waterloo
 - Waterloo Adult Recreation Centre
 - Wing 404 RCAFA/Rotary Adult Centre
- Kitchener Public Library
 - Main Branch
 - Country Hills Community Library
 - Grand River Stanley Park Community Library
 - Forest Heights Community Library
 - Pioneer Park Community Library
- K-W Access-Ability
- K-W Multicultural Centre
- Mennonite Coalition for Refugee Support
- Our Place Family Resource Centre
- Reaching Our Outdoor Friends (ROOF)

- St. Mark’s Community Ministry
- Waterloo Public Library
 - Main Branch
 - Albert McCormick Community Library
- The Working Centre
- YWCA Mary’s Place

Other Partners and Collaborators:

Kitchener—Waterloo

- City of Kitchener
- City of Waterloo
- CKWR FM – Community Radio
- House of Friendship
- John MacDonald Architect Inc.
- K-W Access-Ability
- K-W Out of the Cold
- K-W YMCA Ontario Early Years Centre
- Kitchener- Waterloo YWCA
- Ray of Hope
- St. Mark’s Lutheran Church
- Transition KW
- Volunteer Action Centre of KW and Area
- Wilfrid Laurier University

Waterloo Region

- Access Waterloo Region Committee
- Alliance for Children and Youth Waterloo Region
- Community Care Access Centre of Waterloo-Wellington
- Independent Living Centre of Waterloo Region
- GreenRocket
- Julia White, Cooperators Insurance
- Mennonite Central Committee
- Opportunities Waterloo Region
- Region of Waterloo Income and Employment Support Department; Social Services, Public Health

- Regional Municipality of Waterloo
- Social Planning Council of Cambridge & North Dumfries
- Waterloo Region District School Board
- Waterloo Region Executive Director Networking Group
- Waterloo Region Healthy Communities Coalition
- Waterloo Region Housing and Homelessness Umbrella Group
- Waterloo Regional Labour Council
- Waterloo Regional Police Services
- Waterloo Wellington
Community Support
Services Network



Beyond Waterloo Region

- 211 Niagara
- Association for
Information and Referral
Specialists (AIRS)
- Canadian Centre on Disability Studies
- Canadian Council on Social Development
- Imagine Canada
- InformCanada
- InformOntario
- Ontario 211 Partners
- Ontario Healthy Communities Coalition
- Social Planning Network of Ontario (SPNO)
- Put Food in the Budget
- SPNO Poverty Free Ontario

Our Membership

In 2011 the Social Planning Council of Kitchener-Waterloo had 92 individual and organizational members who were representative of a wide spectrum of community:

- Business
- Child and youth services
- Citizen leaders
- Community and family services
- Counselling and support services
- Culture and recreation
- Education
- Employment support services
- Ethno-cultural diversity and settlement supports
- Government civil servants and elected officials
- Health care services & professionals
- Housing
- Human rights groups
- Libraries
- Persons with disabilities
- Professional and business associations
- Prevention services
- Seniors
- Volunteer services/voluntary organizations

Human Resources

Board of Directors

President: Brad Ullner
Vice President: Peter Thurley
Secretary: Nathan Pike
Treasurer: Malcolm Waisman
Directors:

Alishau Diebold
Ashley Schuitema
Daniella McIntosh

Fahima Anwar
Nicole Papp

Staff

Executive Director: Trudy Beaulne
Interim Executive Director (Sept-Dec): Nancy Cherry
Technical and Information Manager: Todd Turnbull
Enquiry Coordinator: Rahmah Omar
Administrative Coordinator (to July)/ Bookkeeper: Kim Cox
Administrative Coordinator (July – Dec): Valerie Manica
Information Resource Specialist: Kevin Cogliano

Contract Staff

Livable Communities Project Coordinator: Nancy Cherry
Project Associate: Elisha MacWhirter
Festival of Neighbourhoods Coordinator: Allison Maxted
Summer Students:
Resource Counsellor: Scott Finlay
Community Animators:
Jonathan Rivard
Kelly Bryant (Festival of Neighbourhoods)
Laura Beaulne-Stuebing

ConnectKW Youth Workers:

Allison Maxted

Arasan Kumanan

Elisha MacWhirter

Jacqueline McKoy-Lambert

Kayla Nadalin

Kevin Minnes

Lyndsay Prowd

Milou Nicolaes

Natalia R. Rello

Scott Finlay

Jonathan Rivard

Sean Howard

Valerie Manica

Volunteers

Interns

Alix Lamb – University of Waterloo

Amanda Willms – University of Waterloo

Elias Omer - Humber College

Gayatri Murali – Renison College/Lady Doak College, India

Joanne Kruk – University of Waterloo

Enquiry Intern: Jim Ducharme - Independent Living Centre WR

In Office

Aleksandra Kulik

Alexandra Cox

Alicia Martin

Allison Dunning

Alyssa Vanward

Anita Kunzler

Arlene Freiburger

Aynslie Danbrook

Chelsea Rumualdi

Cheryl Heisler

Christina Tricomi

Dlop Yousif

Fanny Luk

Haddy John

Ingrid von Hausen

Jenna Stasiw

Jonathan Rivard

Katie Hart

Katie Wretham

Kelsie Wallace

Lan Nguyen

Laura Sandoval

Manu Pallapa

Marielle Constandse

Meagan Daley

Natasha Heerallal

Sam Callighen

Scott Sullivan

Shwetha Subramanya

William Reyes

Winona Phanchanla

Yan Qiao

Summary Financial Statements of

**SOCIAL PLANNING COUNCIL OF KITCHENER-
WATERLOO**

Year ended December 31, 2011



KPMG LLP
Chartered Accountants
115 King Street South, 2nd Floor
Waterloo ON N2J 5A3

Telephone 519-747-8800
Fax 519-747-8830
Internet www.kpmg.ca

REPORT OF THE INDEPENDENT AUDITORS ON THE SUMMARY FINANCIAL STATEMENTS

To The Members of the Social Planning Council of Kitchener-Waterloo

The accompanying summary financial statements of the Social Planning Council of Kitchener-Waterloo, which comprise the summary statement of financial position as at December 31, 2011, the summary statement of operations and changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements, prepared in accordance with Canadian generally accepted accounting principles, of the Social Planning Council of Kitchener-Waterloo as at and for the year ended December 31, 2011

We expressed a qualified audit opinion on those financial statements in our report dated May 24, 2012 (see below).

The summary financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles applied in the preparation of the audited financial statements of the Social Planning Council of Kitchener-Waterloo. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the Social Planning Council of Kitchener-Waterloo.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the basis described in Note 1.

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements."

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of the Social Planning Council of Kitchener-Waterloo as at and for the year ended December 31, 2011 are a fair summary of those financial statements, in accordance with the basis described in Note 1.

KPMG LLP, is a Canadian limited liability partnership and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity.
KPMG Canada provides services to KPMG LLP.



Basis for Qualified Opinion

The limitation on the scope of the audit is described in our qualified audit opinion in our report dated May 24, 2012. Our qualified opinion is based on the fact that in common with many charitable organizations, the Social Planning Council of Kitchener-Waterloo derives part of its revenue from various sources (captioned other revenue), the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the organization and we were not able to determine whether any adjustments might be necessary to other revenues, excess of expenditures over revenue, assets and net assets. Our qualified audit opinion states that, except for the effects of the described matter, those financial statements present fairly, in all material respects, the financial position of the Social Planning Council of Kitchener-Waterloo as at December 31, 2011, and its financial performance and its cash flows for the year then ended in accordance Canadian Generally Accepted Accounting Principles.

KPMG LLP

A handwritten signature in black ink that reads 'KPMG LLP'. The signature is written in a cursive, slightly slanted style. Below the signature is a long, horizontal, slightly curved line that extends to the right.

Chartered Accountants, Licensed Public Accountants

May 24, 2012

Waterloo, Canada

SOCIAL PLANNING COUNCIL OF KITCHENER-WATERLOO

Summary Statement of Financial Position

December 31, 2011, with comparative figures for 2010

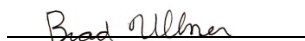
	2011	2010
Assets		
Current assets:		
Cash	\$ 106,716	\$ 133,795
Accounts receivable	44,292	53,700
HST recoverable	2,504	2,259
Inventory	4,564	1,075
Prepaid expenses	7,556	7,571
	\$ 165,632	\$ 198,400
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 20,307	\$ 39,661
Deferred revenue	17,483	15,708
	37,790	55,369
Net assets:		
Internally restricted	127,842	143,031
Lease commitments		
	\$ 165,632	\$ 198,400

See accompanying notes to summary financial statements.

On behalf of the Board:



Director



Director

SOCIAL PLANNING COUNCIL OF KITCHENER-WATERLOO

Summary Statement of Operations and Changes in Net Assets

Year ended December 31, 2011, with comparative figures for 2010

	2011	2010
Revenues:		
Grants:		
Municipal governments:		
City of Kitchener	\$ 70,380	\$ 69,000
City of Waterloo	10,000	20,000
Region of Waterloo	79,728	78,165
Grants/subsidies	46,776	51,570
	206,884	218,735
Other:		
Donations and memberships	8,412	7,577
Fee for service contracts	76,300	62,350
Special projects	109,190	64,716
Product sales/leases	3,838	3,606
Interest	1,141	765
Miscellaneous	-	5,466
	198,881	144,480
	405,765	363,215
Expenses:		
Salaries and benefits	305,120	270,383
Purchased services/consultants	19,930	11,175
Copying and printing	8,347	9,887
Telephone	10,289	10,918
Advertising and public relations	5,846	6,703
Rent, insurance and premise costs	23,525	19,968
Membership dues	5,520	4,604
Travel, meetings and conferences	11,871	9,451
Staff and volunteer training/development/recognition	1,641	1,076
Computer software/hardware/consulting	12,663	12,484
Office supplies	3,810	4,736
Postage	1,996	3,016
Professional fees and bank charges	6,909	5,998
Equipment purchases and rentals	1,759	578
Miscellaneous	1,728	2,190
	420,954	373,167
Deficiency of revenues over expenses	(15,189)	(9,952)
Net assets, beginning of year	143,031	152,983
Net assets, end of year	\$ 127,842	\$ 143,031

See accompanying notes to summary financial statements.

SOCIAL PLANNING COUNCIL OF KITCHENER-WATERLOO

Summary Statement of Cash Flows

Year ended December 31, 2011, with comparative figures for 2010

	2011	2010
Cash provided by (used in):		
Operations:		
Deficiency of revenues over expenses	\$ (15,189)	\$ (9,952)
Change in non-cash operating working capital:		
Accounts receivable	9,408	33,353
HST recoverable	(245)	(1,881)
Prepaid expenses	15	(1,758)
Inventory	(3,489)	(1,075)
Accounts payable and accrued liabilities	(19,354)	(4,255)
Deferred revenue	1,775	4,955
Increase (decrease) in cash	(27,079)	19,387
Cash, beginning of year	133,795	114,408
Cash, end of year	106,716	133,795
Supplemental cash flow information:		
Cash received for interest	\$ 1,141	\$ 765

See accompanying notes to summary financial statements.

SOCIAL PLANNING COUNCIL OF KITCHENER-WATERLOO

Notes to Summary Financial Statements

Year ended December 31, 2011

Status of the council:

The Social Planning Council of Kitchener-Waterloo (the "Council") is a charitable organization incorporated under the laws of Ontario whose aims and objectives are:

- (i) to stimulate public awareness of community problems;
- (ii) to study and identify social needs within the community, and the services which exist to meet those needs;
- (iii) to advise and assist in planning and developing new services;
- (iv) to promote changes that will improve the quality of life for local citizens;
- (v) to provide information and referral services to the community;
- (vi) to promote volunteerism in the community; and
- (vii) to engage in such other activities related to planning, co-ordinating and implementing joint action, as may be deemed to be in the general interest of the health and welfare of the citizens of the community.

The Council is a charitable organization registered under the Income Tax Act and, as such, is exempt from income taxes and able to issue donation receipts for income tax purposes.

1. Basis of presentation

The summary statement of financial position, summary statement of operations and changes in net assets and the summary statement of cash flows have been derived from the audited financial statements, prepared in accordance with Canadian generally accepted accounting principles, of the Council as at and for the year ended December 31, 2011. The summary financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles applied in the preparation of the audited financial statements of the Council. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the Council. The full audited financial statements are available by request through email at info@waterlooregion.org or by phone at 1-877-579-3859.



Social Planning Council Kitchener-Waterloo
Community Information Centre Waterloo Region
300-151 Frederick Street, Kitchener ON N2H 2M2
Community Info Line/TTY: 519-579-3800
Toll Free: 1-877-579-3859
Admin: 519-579-1096 Fax: 519-578-9185
Email: admin@waterlooregion.org
Website: www.waterlooregion.org



What's not to like?

f: Social Planning Council of Kitchener- Waterloo
t: @SPCofKW