

## **Tenant Information**

### **Landlord and Tenant Board**

30 Duke St W, Kitchener  
phone: 1-888-332-3234

### **RENT- Renters Educating & Networking Together**

Contact Community Information Centre of Waterloo Region at 519-579-3800.

### **Waterloo Region Community Legal Services**

450 Frederick St, Unit 101, Kitchener  
phone: 519-743-0254

Service for individuals or groups with housing related concerns and who are ineligible for Legal Aid certificate.

### **Subsidized Housing:**

For subsidized housing applications, contact one of the offices below:

### **Community Housing Access Centre**

235 King St E, 6th Flr, Kitchener  
phone: 519-575-4833

### **Community Housing Access Centre**

150 Main St, Cambridge,  
519-740-5777

### **Cambridge Kiwanis Village Non-Profit Housing**

1195 King Street E, Cambridge  
519-650-5437

### **Eby Village Nonprofit Housing**

50 Eby St S, Kitchener  
phone: 519-570-2400

### **Lincoln Road Nonprofit Housing**

155 Lincoln Rd, Waterloo  
phone: 519-747-2200

### **Shamrock Cooperative Homes**

446 Kingscourt Dr, Waterloo  
519-746-7921

### **Waterloo Regional Homes for Mental Health**

618 King St W, Kitchener  
phone: 519-742-3191

### **Seniors Housing**

#### **Housing for Seniors**

A list of apartments, retirement homes and nursing homes in Waterloo Region.

#### **Community Information Centre**

151 Frederick St, 3<sup>rd</sup> Floor, Kitchener  
phone: 519-579-3800

### **Market Rate Housing:**

Note that the following are businesses, so you should ask about costs for their services.

### **Transglobe Property Management**

phone: 519-579-7722

### **The Property Rental Centre**

phone: 519-579-9413

This information and more is available online in the Basic Needs Guide at [www.waterlooregion.org/basic](http://www.waterlooregion.org/basic)

SPCKW/CICWR is a nonprofit organization performing social research and providing information on human services and government programs available in Waterloo Region.

Our mission is to cultivate community knowledge to advance social justice in Waterloo Region.

Our free and confidential Enquiry Service is open Monday-Friday, 9am-5pm for drop-in and phone enquiries.

We maintain information and pamphlets on social programs, recreation, health, employment, legal services, and much more.

# **Housing Information, Resources, and Ideas in Waterloo Region**



Produced by:

**Social Planning Council of Kitchener-Waterloo/Community Information Centre of Waterloo Region**

151 Frederick St, Suite 300  
Kitchener, ON N2H 2M2  
**519-579-3800**

From outside Waterloo Region call  
**1-877-579-3859**

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## Ideas and Tips

Affordable housing can be hard to find in Waterloo Region. Without rent control legislation, rents to new tenants may be set at any rate. Currently, there are still rules regarding rent increases for current tenants. Find out more from the **Landlord and Tenant Board, 1-888-332-3234**.

Applications for subsidized or geared-to-income housing are available at the Housing Access Sites. Each site has the same general application form that covers almost all of the subsidized housing locations within Waterloo Region. Requesting a specific housing location may make things move more slowly - the more options you consider the better.

Applications go into a centralized waiting list and, while the waiting list may be lengthy, it is still worth the time to complete the form. When you reach the front of the line, subsidized housing may still be an option for you. Be sure to maintain contact with the Housing Access Site and inform them of any phone number or address changes so they can reach you.

The Housing Access Site should also have a listing of the housing that is not a part of the co-ordinated system. These need to be applied to individually if you are interested in being on their waiting list.

### What else can I do?

There are ways to look for market-rent housing that may be affordable. Local newspapers and community advertising papers are available for use at locations like the libraries and SPCKW/CICWR.

Some companies specialize in matching clients with suitable rental properties, and while some provide the service free to the renter, others may charge a finders fee. Always ask up front about any costs to you. There are also internet

websites with housing listings that you could search at community internet access sites. We have computers in our office that are available to anyone. Call us at 519-579-3800 to find a site near you.

When vacancy rates are low people sometimes advertise in places like bulletin boards at grocery stores and other community sites. Landlords can post information for free and avoid the costs of classified ads and still receive enough enquiries to fill vacancies.

Finally, networking! Everyone you know should be aware that you are looking for housing, and can help you to look. Think of all the resources you already have that could help you in your search for safe, affordable housing. Your church, your parent and child group, your self-help group...any groups or associations you are involved with represent your connections to the community. All of these friends, family members, and co-workers need to let you know as soon as they spot a sign in a window, or hear of someone putting in their notice, so you can follow up quickly.

## Resources

### Cambridge Canadian Mental Health Association Support Coordination Services

3-9 Wellington St, Cambridge  
phone: 519-740-7782

For individuals in Cambridge who have experienced mental health issues: assists with securing affordable housing, has housing registry.

### John Howard Society of Waterloo-Wellington Cambridge Career Connections Housing Help Centre

40 Ainslie St S, Cambridge  
phone: 519-622-0815

For individuals 16-24 years. Provides a registry of affordable accommodation.

### Kitchener-Waterloo Lutherwood The Housing Action Centre

165 King St E, Kitchener  
phone: 519-743-2460

Provides housing search education, assistance as well as a housing registry.

### University of Waterloo

Housing Administration

phone: 519-888-4567 ext 35725

Housing registry with off campus rooms available for rent by students or public.

### Waterloo Regional Homes for Mental Health

618 King St W, Kitchener

phone: 519-742-3191

Individuals 16 years and over who have experienced mental health issues. Provides assistance to secure acceptable, affordable housing in Kitchener-Waterloo.

### New Canadians

#### Kitchener-Waterloo Multicultural Centre

102 King St W, Kitchener

phone: 519-745-2531

Provides housing search assistance for new Canadians.

### Reception House Waterloo Region

101 David St, Kitchener

phone: 519-743-2113

Initial accommodation for Government sponsored refugees.

### YMCA Cross Cultural and Community Services

#### Immigrant Services

800 King St W, Kitchener

phone: 519-579-9622

Services provided for refugees and immigrants.