



## Electricity Bill Relief for Low-Income Households (OESP)

The Social Development Centre is a local agent to assist with OESP applications to get help to cover the cost of electricity.

To make an appointment and find out the documents to bring,

Call the Community Helpline at 519-579-3800

We are located at 74 Frederick St., Kitchener.

### The Ontario Electricity Support Program

The Ontario Energy Board (OEB) is helping make electricity more affordable for low-income households. The Ontario Electricity Support Program, or OESP, provides ongoing assistance directly on the bills of eligible low-income electricity consumers.

Low-income households that apply and qualify will receive an OESP credit on electricity bills. The credit amount is based on the number of people living in the home and their total household income. For some consumers, the need to use more electricity is unavoidable. They may receive a higher level of assistance. These are people who rely on electric heat or medical devices as well as First Nation and Métis consumers.

The program, designed and implemented by the OEB, came into effect on January 1, 2016. Consumers can apply online or with the assistance of local intake agency partners, including Low-Income Energy Assistance Program Emergency Financial Assistance intake agencies.

Call the Social Development Centre (contact above) or visit [OntarioElectricitySupport.ca](http://OntarioElectricitySupport.ca) to find out if you qualify and how to apply.