



Social Development Centre Waterloo Region
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JOB POSTING: TWO (2) EVICTION PREVENTION PEER WORKER POSITIONS

The Social Development Centre Waterloo Region (SDC) is a learning organization that supports all voices in the creation of community-wide solutions and ensures that lived experience is the basis for collective action. Our vision is fair and equitable access to social, economic, and political life for everyone in the Region of Waterloo.

ROLE DESCRIPTION

We are currently looking to hire two full-time Eviction Prevention Peer Workers with lived experience of housing challenges and/or eviction. In your role as an Eviction Prevention Peer Worker, you will be providing support to individuals and families facing an eviction in Kitchener-Waterloo, particularly those who face barriers to accessing services, including those who belong to low-income, BIPOC, disability, seniors, immigrant, refugee, and/or 2SLGBTQ+ communities. You will work closely with your colleagues on the Eviction Prevention team and report to the Executive Director.

COMPENSATION

We are offering two, full-time contract positions to be filled September to December 31, 2024, with the possibility of an extension depending on continued funding. Each position will work **35 hours per week at \$27 per hour**. Travel expenses are covered and work cell phones are provided. This role comes with quarterly burnout protection. In practice, this will mean that one week of vacation and one week free of meetings must be scheduled every quarter. This structure can be adjusted upon agreement with the Executive Director.

KEY QUALIFICATIONS

Personal values and attributes

- Patience, flexibility, and assertiveness.
- Passionate about social justice, tenant rights, and helping people.
- Ability to work independently and organize your own schedule and workload.
- Ability to work collaboratively as part of a team.
- Ability to self-advocate and manage conflict.
- An understanding of trauma-informed support and communications.

Experience and skills

- Strong reading and writing skills in English.
- Time management, note-taking, and data tracking skills.
- Previous experience providing support to tenants in an employment, community, or volunteer setting.
- Demonstrated mediation and conflict resolution skills.
- Self-advocacy and/or collective advocacy experience.
- Ability to use Google Work Space (Google docs, spreadsheets, Google Meet, and Gmail).
- Ability to use Zoom and Google Meet to speak with tenants, landlords, landlord representatives, and social agencies to collect information and assist with Landlord and Tenant Board hearings.

KEY RESPONSIBILITIES

- Conduct in-person visits with tenants and/or landlords (e.g. to help tenants prepare for and attend Landlord and Tenant Board eviction hearings).*
- Post and/or deliver informational materials in buildings, on public and community information boards, and in local organizations.*
- Collaborate in-person with other support organizations, including municipal Bylaw Enforcement and Waterloo Region Community Legal Services, to provide information or to ensure connections to interpreters, social services, and housing supports.*
- Develop independent work plans and weekly reporting on work activities.
- Collect information for reporting and research purposes (e.g. note-taking, confidential data collection re: households/tenants being supported, etc.)

*All field tasks can be done with precautions and protective measures (e.g. masks, hand sanitizers, etc.)

HOW TO APPLY

Please send a cover letter and resume to sdcwr@waterlooregion.org **before midnight September 2, 2024**. We continue to maintain diverse, inclusive, and equitable hiring practices valuing lived experience as a unique skill set.

Priority consideration will be given to candidates who:

- Have knowledge of the Residential Tenancies Act, the eviction process, and the functioning of the Landlord and Tenant Board.
- Self-identify as BIPOC (Black, Indigenous, Persons of Colour), disabled, low-income, senior, and/or 2SLGBTQ+.
- Speak languages other than English.
- Have experience with community engagement in underserved neighbourhoods.